

PLQ Mid-Year Campaign – Grab These Offers (10 May – 23 June 2024)

Terms and Conditions

1) Weekday Grabs *LENDLEASE PLUS MEMBERS EXCLUSIVE*

10 May – 23 June 2024 (both dates inclusive)

- a) Lendlease Plus Members are eligible to receive 10,000 Plus\$ with a minimum nett spend of S\$150 on weekdays at Paya Lebar Quarter, within a maximum of three (3) combined same-day receipts.
- b) Receipts from FairPrice Finest require double spending for redemption.
- c) Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- d) Redemption is available from Monday to Friday only and is limited to one (1) redemption per member per day regardless of total amount spent.
- e) Redemption is not valid on public holidays on 22 May (Wednesday) and 17 June (Monday) 2024.
- f) Limited to the first 5,000 redemptions throughout the Promotion period, on a first-come, first-served basis or while stocks last.
- a) Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. Plus\$ will be credited to their in-app wallet upon approval of qualifying receipts within two (2) working days.
- b) Redemption must be made on the same day as spend.
- c) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- d) All redemptions are further subject to the General Terms and Conditions as set out below.

2) Citi Cardmembers Exclusive

10 May – 23 June 2024 (both dates inclusive)

- a) Promotion period is from 10 May to 23 June 2024 (both days inclusive), while stocks last.
- b) Citi Cardmembers who charge a minimum nett spend of S\$200 (“Qualifying Spend”) at Paya Lebar Quarter from 10 May to 23 June 2024 are eligible to redeem a S\$10 Lendlease voucher.
- c) Citi Cardmembers receipts from FairPrice Finest require double spending for redemption.
- d) Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- e) The S\$10 Lendlease voucher shall be issued in the form of one (1) piece of S\$10 Lendlease E-Voucher to qualifying members; or (1) piece S\$10 Lendlease voucher to non-members.
- f) The S\$10 Lendlease voucher and S\$10 Lendlease E-Voucher is limited to the first 500 Citi Cardmembers only on a first-come, first-served basis and while stocks last.
- g) The Qualifying Spend is based on up to three (3) combined same-day receipts.

- h) In meeting the Qualifying Spend, Citi Mastercard Cardmembers are not allowed to use prepaid cards, as a form of top-up. Transactions made at event fairs (non-Paya Lebar Quarter retailers) banks, money-changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers' cheques/ lottery tickets, payment of bills at any Paya Lebar Quarter retailers, and purchase of Lendlease, retailers or other external partners' vouchers are strictly excluded. For instalment payments, and deposits, only nett amount paid on the same day of redemption is valid.
- i) To receive the S\$10 Lendlease voucher(s) or S\$10 Lendlease E-Voucher(s), the eligible Citi Cardmember must present up to a maximum of three (3) same-day receipts, Card Charge Slip and corresponding Citi Card at PLQ Mall L4 Concierge Desk only (last redemption at 9.30pm). For transactions made via contactless payment e.g., Apple Pay, FavePay, GrabPay etc. that are without Card Charge Slip, Citi Cardmembers will be required to present Citibank SG app reflecting spending amount for verification prior redemption.
- j) Redemption must be made on the same day as spend and is limited to one (1) redemption per Citi Cardmember per day.
- k) Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- l) Terms and Conditions stated on Lendlease vouchers apply.
- m) Citi Cardmembers may contact Paya Lebar Quarter at 6955 8800 in the event of any disputes regarding the Promotion.
- n) Citibank and Paya Lebar Quarter's decision on all matters relating to the Promotion will be determined at its reasonable discretion and is final and binding on all participants.
- o) Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage, or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.
- p) Paya Lebar Quarter shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Cardmember from third parties with the vouchers ("Redeemed Products") and Paya Lebar Quarter shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the store that sold the Redeemed Products.
- q) Citibank and Paya Lebar Quarter reserve the right, at their discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- r) "Citibank" refers to Citibank Singapore Limited and "Paya Lebar Quarter" refers to Milano Central Pte Ltd.
- s) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- t) All redemptions are further subject to the General Terms and Conditions as set out below.

3) Style Sensation *LENLEASE PLUS MEMBERS EXCLUSIVE*

10 May – 23 June 2024 (both dates inclusive)

- a) Lendlease Plus Members are eligible to receive 5X Plus\$ with nett spend of above S\$10 in a single receipt at participating Fashion and Accessories stores in Paya Lebar Quarter.
- b) Receipt value must have a minimum nett spend of S\$10 to qualify.
- c) Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- d) 5X Plus\$ will be awarded based on 1X Base Plus\$ and 4X Bonus Plus\$.
- e) Bonus Plus\$ awarded is capped at 10,000 Plus\$ per Basic Member and 20,000 Plus\$ for Premium Member per day.
- f) Visit www.payalebarquarter.com for the full list of participating Fashion & Accessories tenants.
- g) Members must upload their qualifying receipts on the same day as spend via the Lendlease Plus mobile app. Plus\$ will be credited to their in-app wallet upon approval of qualifying receipts within two (2) working days.
- h) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- i) All redemptions are further subject to the General Terms and Conditions as set out below.

4) Perk Up Your Palate at PLQ Parkside *LENLEASE PLUS MEMBERS EXCLUSIVE*

10 May – 23 June 2024 (both dates inclusive)

- a) Lendlease Plus Members are eligible to receive 10,000 Plus\$ with nett spend of above S\$10 in a single receipt at participating PLQ Parkside F&B stores at Paya Lebar Quarter.
- b) Participating PLQ Parkside F&B stores include A Beautiful Day Café, Chug Chug, Jimmy Monkey, Killiney, Poke Theory, Rempapa, Salvo by Pasta Fresca, Tanglin Cookhouse, Zing by Xi Yan.
- c) Receipt value must have a minimum nett spend of S\$10 to qualify.
- d) Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- e) Redemption is limited to one (1) redemption per member per day regardless of total amount spent.
- f) Limited to the first 1,000 redemptions throughout the Promotion period, on a first-come, first-served basis or while stocks last.
- g) Members must upload their qualifying receipts on the same day as spend via the Lendlease Plus mobile app. Plus\$ will be credited to their in-app wallet upon approval of qualifying receipts within two (2) working days.
- h) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- i) All redemptions are further subject to the General Terms and Conditions as set out below.

5) Seize The Offer *LENLEASE PLUS MEMBERS EXCLUSIVE*

10 May – 23 June 2024 (both dates inclusive)

- a) Lendlease Plus Members are eligible to redeem S\$10 retailers' E-Vouchers with 1,000 Plus\$ on the Lendlease Plus mobile app, "Rewards" section during the campaign period.
- b) Retailers' E-Vouchers will be launched at 12pm on Fridays – 10, 17, 24, 31 May and 7, 14, 21 June 2024.
- c) All redemptions are available till 30 June 2024 on a first-come, first-served basis and while stocks last.
- d) Retailers' E-Vouchers will be released on varying dates and usable only at Lendlease Mall outlets as stated in the T&Cs of each E-Voucher. Detailed terms and conditions stated on respective E-Vouchers apply.
- e) Redemption is limited to a maximum of two (2) E-Vouchers per member per voucher type throughout the promotion period.
- f) To utilise the E-Voucher(s), members must present the unique QR code of the redeemed E-Voucher in their Lendlease Plus mobile in-app wallet to the shop staff prior to payment for scanning using the JeriPay terminal.
- g) Limited to usage of maximum two (2) E-Vouchers per transaction, unless otherwise stated.
- h) The purchase value offset using the E-Voucher(s) will not be included in meeting the qualifying nett spend for Lendlease Plus\$ and/or voucher redemptions.
- i) All E-Vouchers are valid for use till 31 July 2024. Any requests for extension of validity or refund of the Plus\$ will not be entertained.
- j) All E-Vouchers and Plus\$ are strictly non-refundable and non-exchangeable for cash / physical voucher / Lendlease Plus\$ once redeemed on the Lendlease Plus mobile app. Any expired or unutilised value of the E-Vouchers are not eligible for refund.
- k) All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- l) For updates on participating retailers' operating hours, please refer to respective retailers' website and/or social media pages.
- m) The Management and participating retailers reserve the right to change or amend the Promotion's Terms and Conditions at any time without prior notice.
- n) All redemptions are further subject to the General Terms and Conditions as set out below.

General Terms and Conditions

- i. The promotion described The Promotion described in this document (the "Promotion") is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for Milano Central Pte Ltd.
- ii. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Paya Lebar Quarter reserves the right to request for proof of age at any time.
- iii. For redemptions at the L4 Concierge Desk (last redemption 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.

- iv. Only original receipts are accepted. Credit / debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- v. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- vi. Receipts less than S\$10 in value are not acceptable for Plus\$ earning.
- vii. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- viii. For instalment payments, deposits and trade-in products, only nett amount paid on the same day of redemption is valid.
- ix. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
 - i. In meeting the minimum spend requirement, persons are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at pushcarts, event fairs (by non-Paya Lebar Quarter retailers), money-changing facilities, top-up card machines or transactions in connection to the car park, purchases of cash cards/ gift vouchers/ gift cards/ memberships/ insurances/ travellers' cheques/ lottery tickets, payment of bills at any Paya Lebar Quarter outlet, and purchase of Lendlease Gift Vouchers and tickets from the Concierge Desk are strictly EXCLUDED.
 - ii. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("**The Management**") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
 - iii. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
 - iv. Personal information you provide in registering to participate in the Promotion, or otherwise deal with Milano Central Pte Ltd or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from Milano Central Pte Ltd (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
 - v. The Management's decision on all matters relating to the Promotion is final, conclusive, and binding on all persons. No correspondence will be entertained.
 - vi. Paya Lebar Quarter and Milano Central Pte. Ltd, and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
 - vii. The decision by Milano Central Pte Ltd on all matters relating to the Promotion is final, conclusive and binding on all customers. No correspondence will be entertained.

- viii. Lendlease Malls or Milano Central Pte Ltd and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- ix. Milano Central Pte Ltd and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- x. Milano Central Pte Ltd reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xi. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xii. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice. In the event of dispute, Milano Central Pte Ltd decision shall be final, and no correspondence will be entertained.
- xiii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xiv. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions